

Account Information

Customer Name:
Service Address: 123 Anystreet, ANYTOWN GA US 31906
Account Number: 000000000000



What do I owe?

\$144.22

How much did I use?

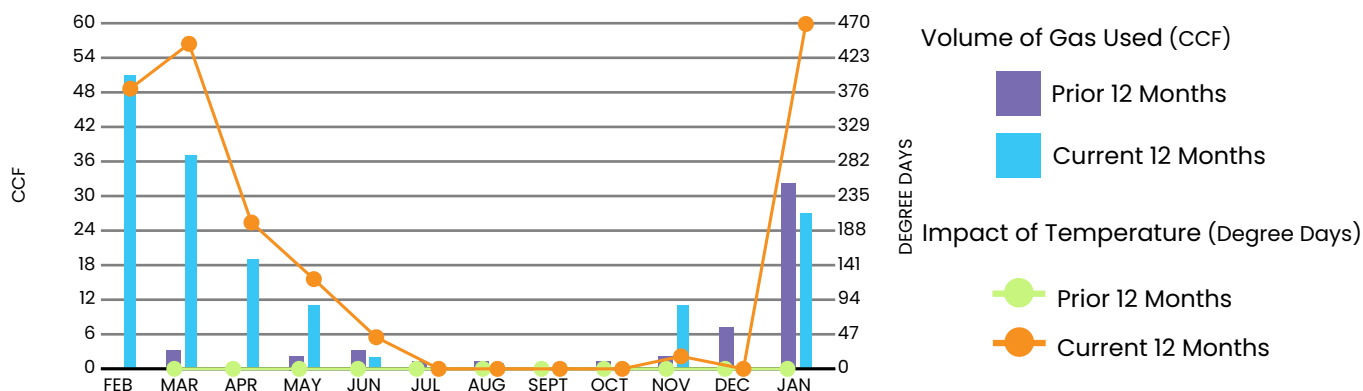
27

CCF

When is it due?

Feb 10, 2022

Your Monthly Gas Use At a Glance



Important messages from Liberty

IF YOU SUSPECT A GAS LEAK: LEAVE the area immediately. DO NOT smoke, use a phone or cell phone, turn on/off any lights or appliances or operate any vehicle or equipment that could cause sparks. If you suspect a gas leak, don't wait! Leave the area and call our emergency number at 855-216-6306 or call 9-1-1.

Pay online at LibertyEnergyandWater.com, or return this portion with your payment. Please include your account number on your check and make payable to Liberty Utilities.



Account Number: 000000000000
Service Address: 123 Anystreet
Bill Date: 21-JAN-2022
Due Date: 10-FEB-2022

LATE PAYMENT FEE:
Payments received after the due date are subject to a 1.50% fee per month late.

\$144.22
Amount Due

Amount Enclosed

Please check box and see reverse for: Assistance Donation

ROBERT SMITH
123 ANYSTREET
ANYTOWN GA 31906

REMIT TO:
LIBERTY UTILITIES GEORGIA
75 REMITTANCE DRIVE, SUITE 1918
CHICAGO, IL 60675-1918

31662000016592630000144224

energy and water for life

Go green and sign up for paperless billing today! Online access gives you the ability to make payments, set up autopay and activate useful email or text notifications about your usage.



Understanding Your Bill

For additional information please visit www.LibertyEnergyandWater.com.

Your Monthly Gas Use At a Glance

Degree Day: A measure of coldness based on the extent to which the daily mean temperature falls below 65°F. For example, on a day when the average temperature is 35°F, there would be 30 degree days experienced.

Units:

- CCF = Hundred Cubic Feet
- MCF = Thousand Cubic Feet

Charges

Due Date/Late Charge: Please pay your bill by the due date to avoid a late charge.

Franchise Fee: This fee, if applicable, is charged by your city or county for the use of alleys, streets and rights-of-ways for gas lines to provide your service. The fee is based on the amount of each customer's bill.

Monthly Customer Charge: This is a fixed cost regardless of your usage and covers metering, billing and account maintenance.

Multiplier: Converts the metered unit of measure to the standard billing unit of measure, where applicable.

Prorated Bill: If applicable, we will adjust, or prorate, the charges on bills with more or less than the standard days of service.

Purchased Gas Adjustment (PGA): This measure reflects market increases and decreases in the price we pay for gas supplies without markup or other charges. It may vary monthly and is based on the amount of natural gas you use.

Rate: This code represents the rate used to calculate your bill.

Read Type: If we are unable to read your meter we will estimate your consumption for the month.

Taxes: This section shows state and local taxes, including city franchise tax, if applicable.

Weather Normalization Adjustment (WNA): A charge (during warmer than normal weather) or credit (during colder than normal weather) applied to your bill that is calculated based on usage and average temperatures during a billing period. This generally happens between October and April.



Other Information

Medical Emergency

If you believe that a medical emergency exists in your home or would exist if service were to be disconnected, you may be protected from disconnection. Please contact us at 855-216-6306 for more information.

General Correspondence

Please remember your 12-digit account number on any correspondence to us. Contact us if you have had a change in mailing address or name.

Mail to:

Liberty Utilities
2300 Victory Drive
Columbus, GA 31901



Important Information

Customer Service: 855-216-6305

Emergency: 855-216-6306

Website: www.LibertyEnergyandWater.com

Social Media: @LibertyUtil_GA

Phone Service for Hearing and Speech Impaired: 7-1-1

Dig Safe®: 8-1-1

- **Aviso importante:** Faça favore de traduzir imediatamente.
- **Avis important:** Veuillez traduire immédiatement.
- **Aviso importante:** Por favor tradúzcalo inmediatamente.

Payment Options



EFT (Automatic) Payments

Pay your bill automatically from your bank account.



Online

www.LibertyEnergyandWater.com



Phone

855-216-6305



Mail Payments

Liberty Utilities Georgia
75 Remittance Dr, Suite 1918
Chicago, IL 60675-1918



In Person

Visit LibertyEnergyandWater.com for our office locations or authorized payment centers.

Billing Programs

Budget Billing

Allows you to spread out payments over the year, avoiding high and low fluctuations in your monthly bill. The statement will also show the Budget Settlement Amount.

Installment Plan

An extended payment plan where past-due bills may be paid in installments over a specific time period. The statement will also show the Remaining Installment Plan amount to be billed.

Community Energy Assistance Program

You can help others in need to pay their monthly gas bill by donating to our community energy assistance program. All donations are distributed to a local or area non-profit energy assistance agency(ies) that serves your community. Visit LibertyEnergyandWater.com for information on which agency(ies) received your donation. **Please choose an amount to be billed monthly on your Liberty statement:**

\$1 ___ \$5 ___ \$10 ___ \$20 ___ Other ___ One-Time Contribution ___



Meter Number	Read Type	Service Days	Billing Period	Current	Previous	CCF Used	Usage
PS000000	Actual	33	12/19/21 - 1/20/22	4571	4544	27	27

What am I paying for? **Additional messages**

Previous Balance	\$ 78.45
Payment(s) Received as of 01/21/2022	\$ -95.00
Balance Forward	\$ -16.55

Help your neighbors in need by donating to Liberty's Community Energy Assistance Program. To donate monthly, check a box on the back of your bill to round up to the next dollar or to donate another amount. Or visit www.libertyenergyandwater.com. You may change or end your donation by calling 855-216-6305. Your tax deductible donation will be added to your monthly natural gas bill. All donated funds stay in your community to help qualified low-income families and individuals.

Current Charges

DELIVERY CHARGES	QUANTITY USED	COST PER CCF		
Monthly Customer Charge			\$	27.50
Commodity Charge	27.000 CCF	\$ 0.49074	\$	13.25
Weather Normalization Adj.	27.000 CCF	\$ 0.06428	\$	1.74
TOTAL DELIVERY CHARGES			\$	42.49
GAS CHARGES	QUANTITY USED	COST PER CCF		
PGA - Purchased Gas Adj.	27.000 CCF	\$ 0.60000	\$	16.20
TOTAL GAS CHARGES			\$	16.20
MISCELLANEOUS CHARGES AND CREDITS				
Security Deposit Interest			\$	-0.55
Security Deposit			\$	95.00
TOTAL MISC. CHARGES AND CREDITS			\$	94.45
TAX CHARGES				
State of GA Sales Tax \$58.69 @ 4%			\$	2.35
County of Muscogee \$58.69 @ 4%			\$	2.35
City of Columbus Franchise Fee \$58.69 @ 5%			\$	2.93
TOTAL TAX CHARGES			\$	7.63
TOTAL CURRENT CHARGES			\$	160.77

Total Amount Due **\$ 144.22**

Security Deposit Held	\$ 95.00
-----------------------	----------



PAGE INTENTIONALLY LEFT BLANK