



# Liberty Utilities<sup>®</sup>

## It PAYS To Use Natural Gas.

Liberty Utilities Georgia is pleased to offer refunds to new and existing customers of Liberty Utilities. Start here to learn more about how the Refund Program can increase comfort and save you money.

RECEIVE UP TO **\$1,675** IN REFUNDS  
with combined offerings

**\$525**

for standard tank natural gas water heaters

**\$1,025**

for tankless natural gas water heaters

**\$450**

for natural gas heating appliances (excludes fireplaces)

**\$100**

for each additional natural gas appliance (limit \$200)



# REFUND PROGRAM APPLICATION

- Directions**
1. Complete pages 2 and 3 on this application
  2. Sign and date under the terms and conditions (back of the form)
  3. Mail completed form with all equipment invoices/receipts to:

Liberty Utilities Refund Program  
 ATTN: Tanya Martin  
 1766 Cleveland Hwy  
 Gainesville, GA 30501

For questions regarding  
 the Refund Program,  
 please contact us at  
**855-216-6305**  
**option 5**

## GAS ACCOUNT HOLDER INFORMATION (account number must match installation address)

Choose one : The equipment is being installed on a  Residential  Commercial property

Liberty Utilities Account Number : \_\_\_\_\_ - \_\_\_\_\_

Account Holder's Name : \_\_\_\_\_

Company Name (if applicable) : \_\_\_\_\_

Phone : \_\_\_\_\_ E-mail Address : \_\_\_\_\_

Street Address Where Equipment Was Installed : \_\_\_\_\_

City : \_\_\_\_\_ State : Georgia Zip : \_\_\_\_\_

## PROPERTY OWNER INFORMATION (where refund will be sent) Same as Account Holder

Owner Name : \_\_\_\_\_ Phone : \_\_\_\_\_

Address : \_\_\_\_\_ City : \_\_\_\_\_ State : \_\_\_\_\_ Zip : \_\_\_\_\_

## CONTRACTOR INFORMATION (licensed company/person installing equipment)

Contractor Name : \_\_\_\_\_ Phone : \_\_\_\_\_

Address : \_\_\_\_\_ City : \_\_\_\_\_ State : \_\_\_\_\_ Zip : \_\_\_\_\_

## HOW DID YOU HEAR ABOUT THE PROGRAM (check all that apply)

- Contractor   
  Door Hanger   
  Liberty Employee   
  TV/Radio/Internet  
 Direct Mail/Email   
  Friend/Neighbor   
  Other (please list) \_\_\_\_\_

# EQUIPMENT SELECTION

## EXISTING EQUIPMENT BEING REPLACED

EQUIPMENT TYPE	AGE OF EQUIPMENT	TYPE OF FUEL USED	WAS EQUIPMENT OPERATIONAL?

## NEW NATURAL GAS EQUIPMENT SPECIFICATIONS

EQUIPMENT	DATE INSTALLED	MANUFACTURER	MODEL NUMBER	INSTALLED COST	QTY	REFUND AMOUNT
Standard Tank Water Heater						\$525
Tankless Water Heater						\$1,025
Heating Equipment <sup>1</sup>						\$450
Other <sup>2</sup> (please specify) _____						\$100
Other (please specify) _____						\$100

TOTAL REFUND AMOUNT : \_\_\_\_\_

(Include copy of paid invoice)

## TERMS AND CONDITIONS

- Qualified Heating Equipment** - Heating equipment eligible for refunds include natural gas furnaces, natural gas boilers, and natural gas direct vent space heating. Natural gas fireplaces are not considered heating appliances but do qualify for \$100 refund.
- Additional Natural Gas Equipment Refund** - Additional gas equipment is eligible for a \$100 refund, with a two (2) natural gas appliance limit, for a maximum refund of \$200.
- Participant Eligibility** - Participant must be or become a customer of Liberty Utilities in Georgia to qualify. Only new natural gas equipment or existing propane equipment that is converted to natural gas between October 1, 2017 and May 31, 2018 are eligible for the Refund Program. Equipment must be installed by a licensed heating and/or plumbing contractor at the customer's address listed on the Refund Application at a location served by Liberty Utilities. All installations must conform to all applicable codes. Refund Application must be filled out completely, signed and be accompanied by a copy of all applicable dated receipts or invoices. Refund Application must be received by Liberty Utilities within 60 days from installation date and be postmarked no later than June 30, 2018.
- Installation Verification** - Prior to honoring any refund, Liberty Utilities reserves the right to conduct an on-site verification (by Liberty Utilities or a third party designated by Liberty Utilities) that the equipment has been installed according to these terms and conditions and is in operation. This site visit, and all aspects related to this site visit, are conducted solely for such purpose. The site visit is not a safety review and is not intended for any purpose other than to verify purchase and installation of the qualifying equipment.
- Receipt of Refund** - (a) Existing customers - pending approval, refunds will be processed and mailed to Payee within 6-8 weeks of receipt of the properly completed and signed Refund Application. (b) New Customers - pending approval, refunds will be processed and mailed to Payee 6-8 weeks after the natural gas meter is on and the properly completed and signed Refund Application is received by Liberty Utilities.
- No Warranties** - Liberty Utilities does not endorse, guarantee or warrant any particular contractor, manufacturer, product or installation. Liberty Utilities does not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment. Liberty Utilities is not responsible for any damage that may be caused by or arise out of an installation of any equipment.
- Changes to Equipment Refund Program** - This Refund Program is subject to change without prior notice, and refund amounts may increase or decrease at any time.
- Tax Liability** - Participants of the Refund Program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes and regulations. Neither Liberty Utilities or its representatives are responsible for any tax liability that may be imposed as a result of the refunds provided to the customer.
- Liability & Release** - As part of the consideration for participating in the Refund Program, participant hereby releases and shall indemnify, hold harmless and defend Liberty Utilities and its representatives from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation or use of equipment at the premises or any material and labor required for such installation.
- Changes to Refund Amounts** - Liberty Utilities will provide refunds for approved equipment up to the refund amount indicated in this application and all Refund Program literature. Refunds are not available on refurbished or used equipment. Liberty Utilities reserves the right to change refund amounts.
- Contractor Selection** - Upon request, a Liberty Utilities Business and Community Development Manager can provide you with our Preferred Contractor List. Please contact us at 855-216-6305 option 5 for more information.
- Payments** - All refunds will be sent to the owner of the property, which is denoted by the information entered in the "Property Owner Information" section on page two of this Refund Application.

## ACCEPTANCE OF TERMS

I hereby request a refund for the listed work. Attached are **copies** of all receipts or invoices. I have read and agree to the above Terms and Conditions. I certify that **a licensed contractor** has installed the listed natural gas equipment in accordance with **program guidelines** and Terms and Conditions as described on this form.

DATE \_\_\_\_\_ PRINT NAME \_\_\_\_\_ AUTHORIZED SIGNATURE **X** \_\_\_\_\_