



1 Liberty Utilities
2300 Victory Drive
Columbus, GA 31901-2370
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 216-6305
FOR EMERGENCIES CALL (855) 216-6306

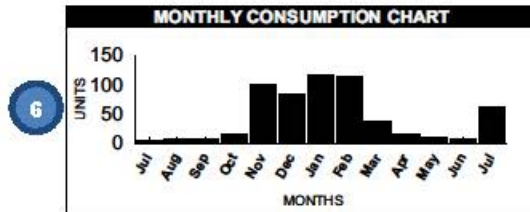


>000002 9123804 0002 092170 20Z

5 JOHN Q CUSTOMER
PO BOX 999999
COLUMBUS, GA 88585

Statement

ACCOUNT INFORMATION	
2 Account Number:	XXXXXXXX-XXXXXX
Statement #:	1697241
3 Bill Date:	07/31/2015
4 Due Date:	08/21/2015
4 Service Address:	9999 FLAT ROCK RDAPT B



Meter #	Rate Code	Read Type	# Days	Service Dates	Current	Previous	Multiplier	Usage
281609	67-GR810	Manual Read	30	06/30/15 - 07/30/15	8256	8195	1.00000	61

8 IF YOU SMELL GAS: If you smell a 'rotten egg' odor or suspect a gas leak, don't wait! Leave the area immediately and call our emergency service number at 1-855-216-6306 or 911. TO AVOID SERVICE INTERRUPTION, PAST DUE AMOUNT IS DUE IN FULL IMMEDIATELY

9 ACCOUNT ACTIVITY

Previous Balance:	150.78
Payments Received:	0.00
10 Balance Forward:	150.78
Voided - Budget Installment	82.00 CR
11 Current Charges:	65.11
Taxes:	8.45
12 Miscellaneous Charges/Credits:	0.00
13 Budget Installment	82.00
14 Total Amount Due:	150.78
15 Budget Settlement Amount	265.62

18 SPECIAL MESSAGE

YOU CAN HELP YOUR NEIGHBORS IN NEED: Help your neighbors in need by donating to Liberty Utilities' Community Energy Assistance Program. To donate monthly, check a box on the back of your bill to round up to the next dollar or to donate another amount. Or visit www.libertyutilities.com. You may change or end your donation by calling 1-855-216-6305. Your tax deductible donation will be added to your monthly natural gas bill. All donated funds stay in your community to help qualified low-income families and individuals.

CALL US IMMEDIATELY IF YOU SMELL GAS: If you smell a 'rotten egg' odor or suspect a gas leak, don't wait! Leave the area immediately and call our emergency service number at 1-855-216-6306 or call 911.

Please include your account number on your check
Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS

BALANCE FORWARD	VOID & MISC CHG/CREDITS	BUDGET INSTALLMENT	AMOUNT DUE	ENCLOSED AMOUNT
150.78	82.00 CR	82.00	150.78	

19 Payment Coupon

Please check box and see reverse for: Update phone/address Assistance Donation

Service Address: 9999 FLAT ROCK RDAPT B

JOHN Q CUSTOMER
PO BOX 999999
COLUMBUS, GA 88585

20 LATE PAYMENT FEE:
Payments received after the due date are subject to 1.5% per month late fee.

21 Account Number: XXXXXXXX-XXXXXXX
Statement #: 1697241
Bill Date: 07/31/2015
Due Date: 08/21/2015

22 Liberty Utilities Georgia
75 Remittance Drive, Suite 1918
Chicago, IL 60675-1918

576XXXXXXXX-XXXXXXXX00000073569000001507&

00002 9123804 000006 000011 000010001

Glossary of Terms

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
11. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
12. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
13. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
14. **Void & Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits and all Void Charges/Credits that are applied to your account for the billing period.
15. **Budget Installment** – This amount may vary from month to month as it is calculated by taking an average of your last 13 Statements. This amount may also include a portion of the amount due at the time of converting your account to Liberty Utilities that still remains to be paid.
16. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and Budget Installment Amount.
17. **Budget Settlement Amount** – This is the cumulative running balance of your budget account that will be due if you choose to cancel budget billing or if the account is to be final billed. If the account is being removed from budget or finalized, this amount will appear prior to Balance Forward. If this amount is a credit then it will show as “CR”.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
21. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon.
22. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.