



**1** Liberty Utilities  
2300 Victory Drive  
Columbus, GA 31901-2370  
Visit our website at www.libertyutilities.com

FOR QUESTIONS REGARDING YOUR BILL CALL (855) 216-6305  
FOR EMERGENCIES CALL (855) 216-6306

>000001 9277881 0001 092170 10Z

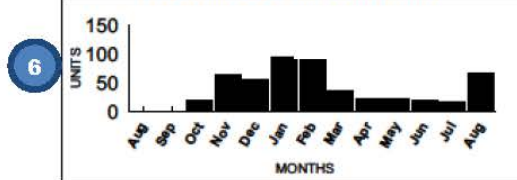
**5** JOHN Q CUSTOMER  
PO BOX 999999  
COLUMBUS, GA

# Statement

## ACCOUNT INFORMATION

<b>2</b> Account Number:	XXXXXXXX XXXXXXXX
Statement #:	1759871
<b>3</b> Bill Date:	09/01/2015
Due Date:	09/22/2015
<b>4</b> Service Address:	8395 RIDGE CREEK CT COLUMBUS GA 31904-1364

## MONTHLY CONSUMPTION CHART



<b>7</b> Meter #	Rate Code	Read Type	# Days	Service Dates	Current	Previous	Multiplier	Usage
258912	67-GR810	Manual Read	31	07/31/15 - 08/31/15	6799	6732	1.00000	67

**8** IF YOU SMELL GAS: If you smell a 'rotten egg' odor or suspect a gas leak, don't wait! Leave the area immediately and call our emergency service number at 1-855-216-6306 or 911. TO AVOID SERVICE INTERRUPTION, PAST DUE AMOUNT IS DUE IN FULL IMMEDIATELY

## ACCOUNT ACTIVITY

<b>9</b> Previous Balance:	42.31
<b>10</b> Balance Deferred to Payment Arrangement:	42.31
Payments Received:	0.00
<b>11</b> Balance Forward:	0.00
<b>12</b> Payment Arrangement Installment:	21.16
<b>14</b> Current Charges:	76.85
Taxes:	9.98
<b>15</b> Miscellaneous Charges/Credits:	0.00
<b>16</b> Total Amount Due:	107.99
Remaining Payment Arrangement:	21.15
<b>17</b>	

## SPECIAL MESSAGE

**18** **MAINTAINING YOUR GAS LINE:** You are responsible for the natural gas piping running from our gas meter to your house or business. Liberty Utilities does not maintain the gas line on your property beyond our meter. We recommend that you have buried gas piping inspected annually for leaks. A licensed plumbing or heating contractor can locate, inspect and repair buried piping on your property. If a dangerous condition or corrosion is discovered, the piping should be repaired as soon as possible.

Please include your account number on your check  
Make checks payable to Liberty Utilities

KEEP THIS PORTION FOR YOUR RECORDS  
**12** CASH AND RETURN THIS REMITTANCE PORTION OF CHECK WITH YOUR PAYMENT

BALANCE FORWARD	PAYMENT INSTALLMENT	CURRENT CHARGES	AMOUNT DUE	ENCLOSED AMOUNT
0.00	21.16	86.83	107.99	

## **19** Payment Coupon

Please check box and see reverse for:  Update phone/address  Assistance Donation

Service Address: 9999 FLAT ROCK RD APT B

JOHN Q CUSTOMER  
PO BOX 999999  
COLUMBUS, GA 88585

**20** **LATE PAYMENT FEE:**  
Payments received after the due date  
are subject to 1.5% per month late  
fee.

**14** **Account Number:** XXXXXXXX-XXXXXXX  
**16** **Statement #:** 1759871  
**Bill Date:** 09/01/2015  
**Due Date:** 09/22/2015

**22** Liberty Utilities Georgia  
75 Remittance Drive, Suite 1918  
Chicago, IL 60675-1918

10XXXXXXXX-XXXXXXX50000000868350000010799

## Glossary of Terms

1. **Contact Information** - Please use this information to mail, email or call Liberty Utilities. Use the Emergency Number if you suspect a natural gas leak.
2. **Account Number** – This is your account number. The first 8 digits represent the location of your service and will change if you move. The last 8 digits represent your customer number and will never change. Use the full 16 digit Account Number whenever you phone, write or e-mail us with a question or to make a payment.
3. **Due Date** - To avoid late payment charges, please pay your bill on or before the Bill Due Date.
4. **Service Address** - This is the address being charged for usage.
5. **Mailing Address** - Each month the bill is sent to this address which may differ from the Service Address.
6. **Monthly Consumption Chart** - This graph illustrates consumption at the Service Address on a monthly basis.
7. **Meter Information** - Details about Meter Number, Rate Code, Read Type, the number of billing days, and newly incurred consumption in units are shown here.
8. **General message** – This section is used to communicate important messages to you.
9. **Previous Balance** – This is the Total Amount Due from your previous statement.
10. **Balance Deferred to Payment Arrangement** – This is the original amount that has been placed on a Payment Arrangement Plan. This amount will be displayed only on your first statement after setting up the Payment Plan.
11. **Payments Received** – This amount is the total of all payments received and posted to your account. It may take up to 2 business days to post the payment to your account. If you have recently made a payment it may not have posted at the time of billing.
12. **Balance Forward** - This amount is the difference of the amount of your previous bill and payments made since then.
13. **Payment Arrangement Installment** – This is the amount you are required to pay per the Payment Arrangement Agreement for your account (until the Payment Arrangement is paid in full) in addition to the Current Charges, Taxes and Miscellaneous Charges/Credits for the billing period.
14. **Current Charges** – This amount is the total of charges you incurred and any appropriate taxes for the billing period.
15. **Miscellaneous Charges/Credits** – This amount is the total of all Miscellaneous Charges/Credits applied to your account and are unique for the billing period.
16. **Total Amount Due** – This amount is the cumulative charge including Balance Forward, Miscellaneous Charges/Credits and Payment Arrangement Installment Amount.
17. **Remaining Payment Arrangement** – This amount represents the difference between the Initial Payment Arrangement and the installments that have been billed to your account. This is also the amount that will become due immediately if you default on your payment plan or if the account is to be final billed. If the Payment Arrangement is being removed or the account is being finalized, this amount will appear prior to Balance Forward.
18. **Special Message** - This section is used to communicate regulatory information and additional important messages to you.
19. **Payment Coupon** – Include this portion of your statement if you are mailing a payment or take it with you when you are making a payment at one of our designated payment locations.
20. **Update Phone/address** - This box must be checked if you are informing us of a change of address and/or telephone number. Be sure to complete the form with details on the back of the Payment Coupon.
21. **Assistance Donation** – This box must be checked if you wish to donate to our Voluntary Community Energy Assistance Fund. Be sure to complete the form with details on the back of the Payment Coupon.
22. **Remittance Address** - This is the address for mailing a payment. Please ensure this address is visible through the envelope window.