

Additional News



You Asked, We Answered!

The Charges on Your Bill Explained

Since rolling out our new bill design, you may have noticed that the charges on your bill are broken out differently. **All of the charges you now see under the “Current Charges” category were always there, they were just previously shown as one line item.**

In order to be more transparent and help you to better manage your usage, we have separated the old “Current Charges” into “Delivery Charges” and “Gas Charges” to show you exactly what you are paying for.

The example to the right shows what a new bill would look like if it was in the old bill format. **What you will notice:**

Despite having many lines listed under “Current Charges” on the new bill, the total “Current Charges” are the same on both bills. This means you are not paying new or additional charges.

Additionally, the total amount due on both bills is the same.

For more information about the new bill format, please visit our website at www.libertyenergyandwater.com.

NEW Bill Format

What am I paying for?

| | | |
|--------------------------------------|-----------|-------------|
| Previous Balance as of 12/20/2022 | \$ | 107.01 |
| Payment(s) Received as of 01/23/2023 | \$ | -107.01 |
| Balance Forward | \$ | 0.00 |

Current Charges

| DELIVERY CHARGES | QUANTITY USED | COST PER CCF | | |
|-------------------------------|---------------|--------------|-----------|--------------|
| Monthly Customer Charge | | | \$ | 27.96 |
| Volumetric Charge | 91.000 CCF | \$ 0.54890 | \$ | 49.95 |
| Weather Normalization Adj. | 91.000 CCF | \$ -0.00777 | \$ | -0.71 |
| TOTAL DELIVERY CHARGES | | | \$ | 77.20 |

| GAS CHARGES | QUANTITY USED | COST PER CCF | | |
|--------------------------|---------------|--------------|-----------|---------------|
| PGA - Purchased Gas Adj. | 91.000 CCF | \$ 1.10000 | \$ | 100.10 |
| TOTAL GAS CHARGES | | | \$ | 100.10 |

| MISCELLANEOUS CHARGES AND CREDITS | | |
|--|-----------|-------------|
| Late Fee | \$ | 1.61 |
| TOTAL MISC. CHARGES AND CREDITS | \$ | 1.61 |

| TAX CHARGES | | |
|--|-----------|--------------|
| State of GA Sales Tax \$177.30 @ 4% | \$ | 7.09 |
| County of Muscogee \$177.30 @ 5% | \$ | 8.87 |
| City of Columbus Franchise Fee \$177.30 @ 5% | \$ | 8.87 |
| TOTAL TAX CHARGES | \$ | 24.83 |

| | | |
|------------------------------|-----------|---------------|
| TOTAL CURRENT CHARGES | \$ | 203.74 |
|------------------------------|-----------|---------------|

Total Amount Due

\$ 203.74

OLD Bill Format

ACCOUNT ACTIVITY

| | |
|--------------------------------|---------------|
| Previous Balance: | 107.01 |
| Payments Received: | 107.01 CR |
| Balance Forward: | 0.00 |
| Current Charges: | 177.30 |
| Taxes: | 24.83 |
| Miscellaneous Charges/Credits: | 1.61 |
| Total Amount Due: | 203.74 |

Why Is My Bill So High?

Many of you have contacted us with questions about the cost of your natural gas. The cost of all energy sources, gas included, has increased nationwide this past year. This cost is determined by market prices, not Liberty, and passed directly to customers. Some good news – the cost has decreased for February and March, so you should see relief in upcoming bills.

Visit www.libertyenergyandwater.com for more information about the cost of gas and resources to help you better manage your bill.

