



Save While Celebrating this Holiday Season

The holidays are a great time for having fun with friends and family, but extra people can also mean extra energy costs. Use the energy-saving tips below to keep your utility bills lower this holiday season and into the new year.

- **Switch to LED holiday lights**, which use 75% less energy than standard incandescent lights and last up to 10 times longer.
- **Turn off lights with timers**, or install a timer that automatically turns lights on at dusk and off at the time you set.
- **Cook efficiently** by baking several dishes at once. It takes the same amount of energy to operate a full oven as it does a nearly empty one. Also, keep the lids on pots to help food cook faster and use less energy.
- **Adjust the thermostat by turning the** temperature down when holiday guests arrive. Between the extra bodies in the house and all the heat from cooking, your space is sure to remain cozy.

Safety



Be Aware of Holiday Scams

Scams are generally most active during the holiday season when people are doing more shopping. Here are some tips to help keep you safe and help your holidays go off without a hitch!

Liberty employees will never call or email you to ask for payment or threaten immediate disconnection for non-payment. We provide various payment options, two of which are done online or over the phone. Those two methods are Paperless Billing, which allows you to pay your Liberty bill through Liberty's secure online portal called My Account, or by making a one-time payment using your credit card, debit card, or ACH, either online or over the phone.

If you are scheduled for disconnection, we will notify you before a disconnection by mail, door tag, and/or by phone during normal business hours. A field representative with proper identification may also notify you in person. If you receive a call or visit that appears suspicious, always end the contact immediately and report it to local law enforcement or call Liberty at 1-855-216-6305 to verify whether the contact is legitimate.

Community

Give Now to Help Your Neighbors This Winter

You can help your neighbors in need stay warm this winter by donating to Liberty's **Community Energy Assistance Program**. Your donation goes directly to a local non-profit energy assistance agency that serves your community to help those less fortunate.

Even a small contribution can mean so much, whether you give \$1 a month, \$5, \$10, or "round up" your gas payment to the next higher dollar amount. Check off your voluntary donation amount on the back of your Liberty bill or call customer service at 1-855-216-6305. Your tax-deductible donation will be added to your monthly gas bill. You may change or end your donation at any time.