



News for our Natural Gas Customers

Summer 2023



How to Reach Us

Gas Leaks/Emergencies

1-855-216-6306

Customer Service/Billing/Payments

1-855-216-6305 or

www.libertyenergyandwater.com

For Updates and Info

www.twitter.com/LibertyUtil_GA

www.facebook.com/LibertyUtilitiesGA/

Customer Walk-In Centers

Currently closed

2300 Victory Dr
Columbus, GA 31901

1766 Cleveland Hwy
Gainesville, GA 30501

Bill Payment Locations

We offer a variety of methods to pay your bill, including online or by phone. Payments can also be made at most Walmart locations and other authorized CheckFreePay® locations. To find one near you, visit

www.libertyenergyandwater.com.

This Summer, It's All About
YOU



Georgia

Comm(YOU)nity Giving

Liberty prides itself on our involvement in local communities. Throughout the year, we look for opportunities to lend a hand to anyone who may need a little bit of help. This year, our team has partnered with schools, cleaned parks and waterways, and supported numerous community events.



Recently, a group of Liberty employees spent part of the day teaching students at New Holland Knowledge Academy in Gainesville about the various careers available in the natural gas industry.

Scan the QR code to learn more about the ways Liberty is making a difference in your community.



YOU Can Help Your Neighbors This Winter

Give now to help your neighbors stay warm this winter by donating to Liberty's Community Energy Assistance Program. Your donation goes directly to a local non-profit energy assistance agency that serves your community. Even a small contribution can mean so much, whether you give \$1 a month, \$20 total, or "round up" your payment to the next higher dollar amount.

Check off your voluntary donation amount on the back of your Liberty bill or call customer service at 1-855-216-6305. Your tax-deductible donation will be added to your monthly gas bill. You may change or end your donation at any time.



When Life Happens We're Here For YOU

Sometimes life happens, and not in the way you intended. If you find yourself with unexpected expenses and need help paying your utility bill, we're here for you.

We offer...



Financial assistance



Budget billing

Scan code to learn more



Helping YOU Save This Summer (A New Spin on Ceiling Fans)

Ceiling fans make you more comfortable and help you save on energy bills. Here are some things about ceiling fans that you may not know.

Ceiling fans cool people, not the air – Airflow from the fan doesn't lower the temperature of the room, but creates a wind chill effect that makes you feel cooler, reducing the need for A/C. Ceiling fans spinning in an empty room is a waste of energy, so turn them off when you leave.



Set spin direction – Most ceiling fans include a switch that changes the direction of the blades. Ceiling fans should be set counterclockwise in the summer to help create a downdraft, which creates a cooling breeze.

Location matters – Thinking of installing a ceiling fan? For optimal performance, ceiling fans should be seven to nine feet above the floor and 10 to 12 inches from the ceiling. Locate ceiling fans as close to the center of the room as possible.

BBQ Safely This Summer – We Want YOU Safe



Natural gas grills are a popular choice for homeowners. They're safe, convenient and cost less to operate than a charcoal grill. With natural gas, there is also no cumbersome tank to refill like with propane grills, and you avoid the messy cleanup after using charcoal.

As with any appliance, however, proper maintenance and safe operating practices are critical. Here are a few tips:

- Don't wear loose clothing when operating your gas grill
- Shut off the gas supply or disconnect before you clean or perform maintenance on your grill
- Always keep the lid open when lighting the grill to prevent gas from causing a sudden flare up
- Clean your grill after each use to remove grease that can start a fire

Do YOU Know – About the Cost of Gas

We often get questions from customers about the cost of natural gas. Liberty purchases the natural gas we deliver to customers on the open natural gas market and passes that cost directly on to our customers. The cost is determined solely by market conditions – not Liberty – which could lead to fluctuations in the cost of gas on your bill throughout the year. These costs are reviewed and approved by the Georgia Public Service Commission. For more information about the cost of natural gas, visit www.libertyenergyandwater.com.