

Additional News



Struggling financially? We are here to help.

During times of financial uncertainty, we have resources to help with utility bills. Please reach out to our customer care team at 1-855-216-6305, visit www.libertyenergyandwater.com, or scan the QR code below.



'Pay it safe' when using third-party vendors

Liberty has authorized several local vendors, such as Walmart, to accept payments on our behalf. If you use a 3rd party bill payment agent either online or in person, please be sure they are authorized to accept Liberty payments.

You can locate these agents by visiting our www.libertyenergyandwater.com and selecting "Payment Locations" under the "Customer Service" drop-down menu.

As a reminder, Liberty does not accept payments through popular money transfer platforms, like Venmo, Cash App, and Apple Pay.

Safety



Detect a natural gas (methane) leak

You know how critical it is to protect your household with smoke and carbon monoxide detectors. **You can also add an additional layer of protection for you and your family with a natural gas (methane) detector.**

This electronic device, designed to detect natural gas leaks, triggers an alarm when it senses dangerous gas concentrations. You can purchase this device at local retailers or online.

As a Liberty customer, you can save 10% on a residential methane detector from DeNova Detect. The offer is valid through Dec. 31, 2026.

Access this offer and learn more about residential methane detectors by visiting the safety section of www.libertyenergyandwater.com or by **scanning the QR code.**

