



Senior low-income discount

Liberty offers a discount to senior citizens (customers 65 and older) who have household income below a certain level. **For 2026, the income threshold was increased to \$31,920 for a one person household and \$43,280 for a two person household.** These figures are adjusted annually for inflation.

Gas service must be in the name of the qualifying person and that person must live at the service address. If you think this change will make you eligible for this discount, please call us at 1-855-216-6305.

Safety



Customer-owned gas piping

Company-owned gas pipes are regularly maintained for safety and efficiency, but did you know that **customer-owned gas lines are the responsibility of the property owner?**

These lines begin at the gas meter and extend to natural gas appliances, either above or below ground. Examples include outdoor gas lighting, pool or hot tub heaters, natural gas barbecues, and detached buildings with gas appliances. If you have any of these, it is recommended that the gas lines are inspected periodically for leaks and corrosion. Any unsafe conditions should be repaired immediately by a qualified plumbing or heating contractor.

For more information, scan the QR code or visit the safety section of www.libertyenergyandwater.com.



Protect your family from carbon monoxide

Carbon monoxide (CO) is a colorless, odorless substance that is created by the incomplete combustion of any fuel including propane, natural gas, oil, kerosene, and even wood.

If appliances that burn fuel are maintained and used properly, the amount of CO produced is usually not hazardous. However, if appliances are not working properly or are used incorrectly, dangerous levels of CO can result.

Symptoms of carbon monoxide exposure include headaches, nausea, dizziness, coughing, ringing in the ears, and spots before the eyes. **If you suspect carbon monoxide exposure, get to fresh air and call 911 right away.**

Protect yourself by installing carbon monoxide detectors in your home and testing them monthly.