



## Telephone System Upgrade

We are pleased to announce that Liberty Utilities will be upgrading our phone system to better serve you. We listened to your feedback through customer surveys. You said our phone menu options are difficult to navigate.

Our phone number is not changing but your experience when you call will be improved. Beginning June 1st our new phone system will have just 3 main menu items to choose from. Some menu options will have sub-menus to ensure your call is routed correctly. Give us a call at 1-855-216-6305. We look forward to serving you.



**Liberty Utilities**<sup>®</sup>