



New Year, New Savings Goals?

We've got an app for that.

- Manage your account – anytime, anywhere
- Track and compare your usage
- Find programs to help you save

Scan the QR code below to learn more or head to the Apple App Store or the Google Play Store to download the Liberty My Account app today!

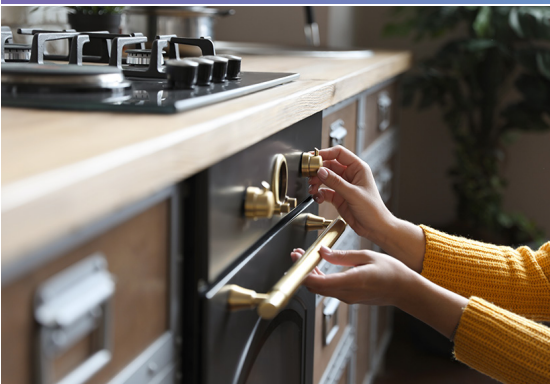


Get Your Finances Back on Track in the New Year

If you are experiencing financial struggles after the holiday season, you are not alone. While we may not be able to help with your credit card bills, help with your gas bills may be available. With Levelized Budget Billing, customers can spread winter heating costs over the entire year to make winter bills more manageable.

There are also state and federally funded programs available to income-eligible customers, such as Energy Assistance Programs. Learn more about what options are available to you by visiting the "Customer Service" drop-down menu at www.libertyenergyandwater.com. While you are there, be sure to check out other hassle-free programs we offer, like Paperless Billing and AutoPay!

Safety



Use Gas Safely This Season

Gas appliances are safe and efficient, but like all appliances, certain safety precautions should be followed.

- Never use your gas range to heat your home. This practice creates a serious fire hazard and puts you and your family at risk from dangerous carbon monoxide fumes.
- Follow manufacturer instructions when operating appliances. You can perform some routine maintenance on your gas appliances yourself, but repairs, installations, and disconnections are jobs for qualified service people.
- Keep flammable materials away from gas appliances that could be a source of ignition. Check your storage area to be sure the flammable products are stored properly, and that caps or lids are securely fastened.

Looking for more safety information? Visit www.libertyenergyandwater.com.